

CALL BOX

PROJECT BENEFITS

- ▶ Provides free, emergency service to stranded motorists
- ▶ Provides reliable emergency phone service when cell coverage may be unavailable
- ▶ Live operator answers calls

PROJECT DESCRIPTION

As the Service Authority for Freeways and Expressways, the Transportation Agency for Monterey County owns and operates nearly 200 emergency call boxes that provide free emergency telephone service to stranded motorists in Monterey County. A live operator will answer and dispatch the call to the California Highway Patrol, a tow truck, and/or emergency services. Since its inception in 1999, thousands of stranded motorists have received assistance at call boxes in the County. The program is funded by a \$1 per vehicle surcharge as part of the Department of Motor Vehicle registration fees.

COST

\$180,000 annually

In partnership with:



Transportation Agency for Monterey County

55-B Plaza Circle, Salinas, CA 93901 • (831) 775-0903 • www.tamcmonterey.org



Call box on Highway 1 Along Big Sur

Call boxes are located along the following routes:



MOTORIST ASSISTANCE



PROJECT BENEFITS

- ▶ Reduces traffic jams by providing quick response to stalled vehicles
- ▶ Helps stranded motorists
- ▶ Saves fuel and air-polluting emissions by reducing stop and go traffic
- ▶ Provides a benefit of over \$7 for each \$1 invested in the program, statewide



Beat 2



Beat 1



Freeway Service Patrol Drivers

PROJECT DESCRIPTION

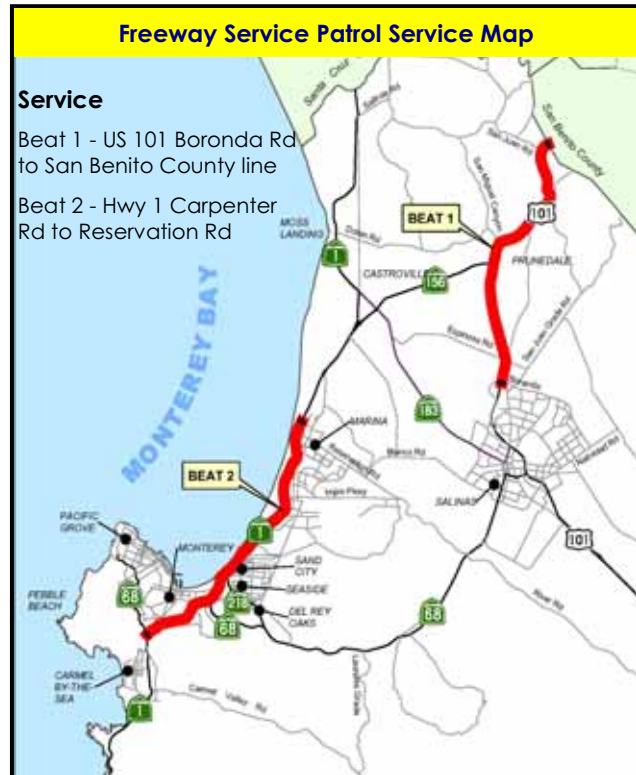
The Freeway Service Patrol provides assistance to motorists who are stranded on the highway. A Freeway Service Patrol driver will help with the following:

- ▶ Changing a flat tire
- ▶ Jump starting a car
- ▶ Taping hoses
- ▶ Refilling a radiator
- ▶ Providing a gallon of fuel

If the Freeway Service Patrol cannot start a vehicle, the car will be towed free of charge to the nearest California Highway Patrol-identified location.

Service

Weekdays during peak commute hours and limited service on Sundays. Please visit our website for more details.



Freeway Service Patrol Beats 1 and 2

COST

\$230,000 annually

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