

PARTNERSHIP FOR CHILDREN SUMMARY REPORT

Partnership for Children's transportation program ensures that children with life-threatening conditions in Monterey County and the greater Central Coast region can access the specialty medical care they need. Our services provide safe, reliable, and cost-free transportation to appointments at leading pediatric centers, including Lucile Packard Children's Hospital at Stanford and UCSF Benioff Children's Hospital, as well as to local and regional providers throughout Northern California.

The program operates through a two-tiered system of support: gas card subsidies and direct-ride services. Upon referral, Program Services Coordinators conduct an intake and assessment to determine the most appropriate option for each family. For families with access to a safe, reliable vehicle, gas card subsidies are provided to offset travel expenses. Families are issued a reloadable card, which is topped up for each verified medical appointment with the funds necessary to cover travel costs. This streamlined system has proven highly effective in reducing financial strain and ensuring consistent attendance at medical visits.

For families without reliable transportation, whether due to lack of a vehicle, absence of a licensed driver, work-related conflicts, or a child's need for constant supervision, PFC provides door-to-door ride services. Using agency vehicles driven by trained, professional drivers, children and their caregivers are transported safely from home to their medical appointments and back again.

Program Services Coordinators maintain ongoing case management for every family served. Coordinators remain in regular contact, with at least monthly check-ins, to monitor needs, provide support, and ensure families can access care without interruption. They oversee all aspects of transportation logistics, including scheduling rides, coordinating with drivers, managing gas card subsidies, and liaising with all partners in the process. This comprehensive approach allows families to focus on their child's health while PFC manages the details of getting them there.

1. Summary on the Status of Project to Date

Partnership for Children was granted funding to provide transportation services including direct rides and gas card subsidies for Monterey County children living with serious illness who must travel to children's hospitals in the Bay Area and locally for medical care. Following is a summary report on the status of each grant deliverable as outlined in the Project Description (Exhibit A) of the Grant Agreement.

Grant Objectives

1. Maintain existing Program Services Coordinator positions at 1.0 FTE for 2 positions.
 - Deliverable(s): Provide notice of change, if any, of 1.0 FTE for 2 positions

Partnership for Children is maintaining two full-time existing Program Services Coordinator positions. One position became vacant in mid-September 2023 and was filled with a new employee, Jocelyn Rivas, in the beginning of October.

2. Coordinate community presentations with interested groups and participate in resource fairs.
 - Deliverable(s): Provide quarterly list of presentations and events involved in, along with location of activity.

The following community presentations to interested groups, meetings, and resource fairs were completed and attended this contract year:

- Jacob's Heart Children's Cancer Support Services in Santa Cruz County: Agency serves Monterey County.
- Community Foundation for San Benito County Women's Fund in San Benito County: Members are involved in the larger community, including Monterey County.
- 100 Women Who Care of the Central Coast: Group of women who come together quarterly to learn about local nonprofits and donate to causes of interest.
- League of United Latin American Citizens (LULAC) in Salinas: Presentation on services offered and individuals served.
- Monterey County Department of Social Services in Monterey County: Presentation on agency services, and more specifically, financial assistance services.
- Monterey County Community Action Plan Community Circle (MCCAP) in July and September in Monterey County: Bi-monthly meeting of community services providers to share information on agency services, resources, and events.
- Northridge Mall: Owners and marketing consultants interested in learning about the organization and partnering on spreading awareness.
- CA Giant Berry Company: Outreach to spread awareness.
- Junior League of Monterey County: Presentation to members who volunteer throughout the community.
- Project Pajamas: Outreach to spread awareness.
- 100 Women Who Care of the Central Coast: Group of women who come together quarterly to learn about local nonprofits and donate to causes of interest.
- Family Radio Network: Executive Director Jennifer Ramirez was interviewed by Carmen Shantz of Family Radio Network, broadcast in Soledad, CA on KFRS 89.9, spreading awareness of Partnership for Children services and talking about the impact of services on a local family.
- Operation Gobble: Community awareness on organization at recognition and award ceremony held by local legislators as Senator Anna Caballero's guest and hosted by California Water.
- Monterey County Community Action Plan Community Circle (MCCAP) in November in Monterey County: Bi-monthly meeting of community services providers to share information on agency services, resources, and events.
- Monterey Bay Thunderbirds: Outreach to spread awareness.
- Partnership for Children's first annual Winter Wonderland Party for children and families served.

- Monterey County Community Action Plan Community Circle (MCCAP) in January in Monterey County: Bi-monthly meeting of community services providers to share information on agency services, resources, and events.
 - California State University Monterey Bay (CSUMB) Service Learning Program: Presentation to service learning students to create a partnership for the semester.
 - Coastal Kids Home Care on 3/19/24: Presentation to staff on programs and services and discussion on collaborative efforts to strengthen partnership.
 - Special Kids Connect Resource Fair on 3/23/24: Shared information and awareness about services and programs to families of children with special needs.
 - Children's Miracle Network Hospitals (CMNH) Partner Recognition & Campaign Kickoff! On 4/24/24: Recognition of CMN's work in our local community and highlighting our partnership. Resource table to continue to spread awareness.
 - Hospice Giving Foundation: MEET, LEARN, AND CONNECT WITH ERIN WHITE, PRESIDENT AND CEO on 5/2/24: Share information about our organization with the new president and CEO of the foundation and also with other attendees.
 - Monterey County Community Action Plan Community Circle (MCCAP) on 5/8/24: Bi-monthly meeting of community services providers to share information on agency services, resources, and events.
 - CSUMB Commencement on 5/18/24: Resource table to share information on programs and services with attendees.
 - El Sausal Cafecito Presentation on 5/24/24: Presentation in Spanish to inform parents about our programs and services.
 - Teen Kitchen Project Meeting Presentation on 5/29/24: Meeting with community partner to share about our services and set up cross referrals.
 - Mobility Advisory Committee for Monterey Salinas Transit on 5/29/24: Executive Director is Vice Chair. Committee regarding mobility and accessibility aspects of local public transportation services.
 - Meals on Wheels on 6/12/24: Meeting with staff to discuss possibilities for collaboration on grocery services.
 - Project FoodBox on 6/18/24: Meet with staff to exchange information on grocery programs and services and set up cross referrals, as well as to create a plan to sign up eligible families with the program.
 - Kernes Memorial Pool on 6/26/24: Meet with the Executive Director to exchange information on programs and services and set up cross referrals. Also discussed PFC's capability to provide rides to swim therapy as needed for families who qualify for PFC services.
3. Provide up to 4 rides per day.
- Deliverable(s): Provide number of rides given, number of people served, and list of communities served.

Partnership for Children served 129 children and their families during the contract year, and 37 of those children received rides services, providing 292 rides to medical care primarily at Lucile Packard Children's Hospital at Stanford and UCSF Benioff Children's Hospital. This was an 80% increase over the previous year. Services were provided throughout Monterey County, including the greater Salinas area, the Monterey Peninsula, North Monterey County, and South Monterey County. Demand for direct rides continues to grow.

4. Provide medical appointment gas card subsidies as requested.

- Deliverable(s): Provide number of gas card subsidies provided and number of children served.

Gas card subsidies were provided to 78 children for any number of appointments each child had, resulting in the provision of 400 gas card subsidies during the fourth quarter. The number of gas card subsidies provided per month per child ranged from one to 26. Total children served for the contract year is 119 children, providing 2,189 gas card subsidies.

Partnership for Children has no limit on the number of medical appointment gas card subsidies per month, per child. Gas card subsidies were provided for any number of appointments each child had. Partnership for Children served 129 children and their families during the contract year, and 119 of those children received gas card subsidy services resulting in the provision of 2,189 gas card subsidies through the current contract year, a 64% increase over the previous contract year. The number of gas card subsidies provided per month per child ranged from one to 26.

2. Number of People Served and Communities Served

Partnership for Children served 129 children and their families with transportation services throughout the contract year, with 100% of those children living with a disability. Services were provided throughout Monterey County, including the greater Salinas area, the Monterey Peninsula, North Monterey County, and South Monterey County.