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*Tax Counseling for the Elderly*  
*Benefits Checkup*

August 7, 2020

Measure X Cycle 1 Close-Out Report Alliance on Aging  
247 Main Street  
Salinas, CA 93901

**Description of Community Served**

Alliance on Aging (AoA) has been providing support services to seniors living in Monterey County for 50 years. Services include Medicare counseling, peer counseling, nursing home/assisted living advocacy (Ombudsman), tax assistance/preparation, benefits checkup, community outreach, educational events, and now, thanks to funds provided through Measure X, transportation coordination. Through the years AOA's focus has been on providing services that help seniors maintain their optimum independence and quality of life. However, transportation has been an obstacle.

The impact of Measure X over the past years has made a significant difference in our senior clientele being able to maintain quality of life. This funding allowed AOA to partner with transportation services in Monterey County to help seniors in rural Monterey County, in particular Salinas and South County which have very limited transportation resources, piece together individual transportation plans. These transportation service plans provide seniors access to our services, shopping, and doctor's appointments, as well as, help prevent isolation. The sections below describe how Measure X has impacted AOA's ability to reach out to these underserved communities.

280 Dickman Avenue  
Monterey, CA 93940  
831-646-1458 Phone

247 Main Street  
Salinas, CA 93901  
831-655-1334 or 831-758-4011 Phone  
831-655-8781 Fax

**AllianceOnAging.org**

Spirals Consignment  
& Benefit Shop  
570 Lighthouse Avenue  
Pacific Grove, CA 93950  
831-383-5030 Phone

## **Goals met in Cycle 1 Funding**

The following measurable are from the Measure X Funding Agreement and Timeline between AOA and TAMC Cycle #1 funding:

### **Task 1: Program Implemented**

### **Task 2: Trained Senior Services Providers**

In-service trainings were provided to all of our agency staff, volunteers and board members.

### **Task 3: Provided Transportation Information to Seniors**

Distributed 4,494 Transportation flyers at 162 senior frequented venues in Salinas and South County including senior living complexes. Introduced local resources and transportation phone apps at all presentations.

### **Task 4: Provided Individual Support to Seniors**

Transportation Coordinator provided community presentations to a total of 2,049 staff, volunteers, and provider attendees. She reached 3,175 seniors at venues & senior residential sites. She conducted 297 individual assessments by appointment in our Salinas office; she registered 358 seniors for MST Taxi Vouchers program and distributed 1,011 bus passes to 147 (or individuals with a disability).

### **Total Number of Seniors Served:**

The total number of seniors that have benefited from the funds provided through Measure X equals 4,841.

Thank you for the opportunity to continue our work as we move forward into this next cycle of funding.

Sincerely,

Teresa Sullivan, Executive Director

Alliance on Aging

247 Main St.

Salinas, CA 93901

831-655-1334

