

**Transportation Agency for Monterey County
2021 Monterey County Unmet Transit Needs**

Unmet transit needs are placed into the following categories:

1. Transit service improvement requests that would improve an existing service.
2. Transit service expansion requests that extend a transit route beyond its current limits and fill a gap in service.
3. Capital improvement projects that would enhance existing public transit facilities.

Transit Needs Timeline

- **Short term transit improvements** are those that can be implemented in the current service year within MST’s funding limits and without negatively impacting existing services.
- **Long-term transit improvements** are those that would require additional funding beyond MST’s current funding limits. Long-term improvement comments remain on the unmet transit needs comment list until additional funding becomes available.

Unmet Need Comment	Year Identified	Category	Timeline	Status in 2021
Service to San Juan Grade Road and Russell Road in Salinas	2014	Category #2: new service, fills a gap	Long-term improvement.	Line 49 service to this area was discontinued due to challenges with on-time performance. The route was shortened to allow for 1-hour frequency in the Bolsa Knolls area. MST is currently working with the City of Salinas and area developers to identify possible public transit service into the planned developments in this area in the next 5 to 10 years.
Increased frequency on Line 18	2014	Category #1: improves an existing service	Long-term improvement.	Service will require an additional vehicle and driver which cannot be provided at this time without reallocating resources from other areas. CSUMB is working to implement an internal campus shuttle that would complement Line 18.
More frequent service to Gonzales and Soledad	2014	Category #1: improves an existing service	Long-term improvement.	MST now provides real-time transit information to ease passenger wait times. MST conducted a Salinas Valley Transit Planning Study to identify transit improvements along the US 101 corridor. Additionally, the future King City bus yard (estimated to be completed by Sept. 2021) may improve South County service in the future.

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Shuttle service between Pinnacles National Park and Fort Hunter Liggett and King City	2014/2019	Category #2: new service, fills a gap	Long-term improvement.	This shuttle service is cost prohibitive and would require resources being reallocated from other services/areas. Current road conditions are also a safety concern. The City of Soledad is currently studying improvements for the Pinnacles Parkway project, which may consider a park shuttle service.
Service to San Juan Bautista and Los Baños	2015/2018	Category #2: new service, fills a gap	Long-term improvement.	MST, in collaboration with San Benito County Local Transportation Authority, may explore applying for Federal intercity bus grant funding options to meet this need in the future.
Improve the connection between Castroville and Prunedale for access to Gavilan College in Gilroy	2018	Category #1: improves an existing service; Category #2: new service, fills a gap	Long-term improvement	MST, San Benito County Local Transportation Authority, and Gavilan College to collaborate and identify a strategy to meet this need.

Resolved Transit Needs

Unmet Need Comment	Year Identified	Year Resolved	Resolution
More out of county medical trips that cost less	2014	2017	MST increased the frequency and lowered the cost of out of county medical trips using Measure Q funds in July 2017. An analysis of the enhanced service was conducted fall of 2018.
Service to Rancho Cielo	2014	2017	MST has donated used buses to Rancho Cielo for service by their students.
Line 18 does not serve and does not have a bus stop at the new VA Clinic in Marina.	2018	2018	MST installed a bus stop at the new VA Clinic and began serving that stop in the fall of 2018.

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<p>CSUMB enhanced paratransit service on campus; more accessible vehicles are needed for student mobility on-campus</p>	<p>2015/2016</p>	<p>Not yet resolved; however MST and CSUMB continue to discuss ways to address this need.</p>	<p>Federal ADA requirements and operational constraints of the RIDES service make it challenging for MST to provide this type of paratransit service as CSUMB students have a very narrow window of time to get from one class to another. In Spring 2021, CSUMB released a Request for Proposals for campus shuttle services.</p>
<p>Improved service between South County and the Superior Court of California, County of Monterey in Monterey</p>	<p>2017</p>	<p>2019</p>	<p>MST conducted a Salinas Valley Transit Planning Study to identify transit improvements along the US 101 corridor. While temporarily paused due to the COVID-19 pandemic, MST provides service and a connection can be made via Line 14 and Line 70.</p>