



# Veterans Transition Center of Monterey County

**Measure X Annual Report  
Veterans Transition Center  
Marina, CA**

**28 Dec 2018**

## **Description of Community Served**

The Veterans Transition Center (VTC) is a 501c3 non-profit, which has operated on Ft Ord since 1998. VTC provides housing and wrap-around services to homeless Veterans and their families. Services include housing (emergency, transitional, permanent), case management, food, life skills, substance abuse counseling, employment training, benefit and medical referrals.

The VTC program centers on housing, specifically twenty duplexes on the north end of the Ft Ord complex. At any time, VTC has about 100 residents who are enrolled in programs with the Departments of Veteran Affairs (VA) and Housing and Urban Development (HUD). The typical breakdown of our population is 30% elderly and 25% disabled. These groups overlap and often vary due to the transient nature with our six housing programs. As well, we have a staff of twenty, which includes 10% elderly and 30% disabled. Altogether then, the Measure X group currently served by VTC is approximately 33 individuals.

Transportation has been a limiting factor for VTC. Physically, we are spread across three locations: housing, headquarters, and storage warehouses. These sites are separated by half a mile and require routine movement among our residents and staff. Residents also have regular appointments across the Monterey County area, including benefit counseling, medical appointments, Veteran services, legal services, and county health services. In addition, many Veteran residents need rides to appointments at VA facilities in Palo Alto.

The impact of Measure X has been immediate and significant. Prior to this grant VTC had only two old vans for transportation. These vans were ill-suited for elderly and disabled transport, due to designs of seats, storage, and door openings. As the sections below describe, Measure X has allowed VTC to expand its transportation services to current and prospective residents.

## **Work completed 2018**

The following tasks are from the Measure X Funding Agreement, VTC and TAMC of 1/26/2018:

### Task 1 Project Management

Kick off meeting held, quarterly reports submitted

### Task 2 Public Outreach

Marketing plan in development

### Task 3 Transportation Services

Purchase Vehicles

Three vehicles purchased:



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- GMC Terrain – new, 2018 model, two submitted on one invoice \$57,466, 24 July 2018
- GMC Terrain – new, 2018 model, both under extended warranty
- Ford CMax Hybrid – used, 2013 model, \$12,212, 20 Aug 2018 (delay, not yet in service)

One vehicle leased

- Ford World Transport – new, 2017 model, 3-year lease, \$43,016, 3 Nov 2018

Modified as 7 passengers + 2 wheelchairs, with disabled lift

Begin Service – began immediately as vehicles added

Hire on call drivers – recruitment commenced

## Task 4 Fiscal Management

Invoices submitted for each vehicle, paid directly all were Monterey County vendors

Annual report

## Expenses to Date

### Measure X Expenses by Category (2018)

<u>Category</u>	<u>Spent in 2018</u>	<u>Grant Total</u>	<u>% Spent</u>	<u>\$ Remaining</u>
Vehicles	\$170,160	\$193,159	88%	\$22,999
Monthly Bus Passes	\$0	\$6,000	0%	\$6,000
Branding	\$0	\$15,000	0%	\$15,000
Tracking	\$0	\$4,500	0%	\$4,500
Driver (jobs)	\$0	\$40,000	0%	\$40,000
<b>Totals</b>	<b>\$170,160</b>	<b>\$258,659</b>	<b>66%</b>	<b>\$88,499</b>

## Work remaining 2019

The expected work in the coming year include the following:

- Use bus pass funds
- Install branding and vehicle wraps. This has been ordered but has not yet arrived
- Research and purchase an electronic tracking system for all Measure X vehicles
- Finalize marketing plan. This will then to a resource fair and formal media releases
- Research remaining vehicle needs, spend remaining money in this category
- Hire a driver
- Expand transportation services to incorporate an on-call driver and scheduled routes



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## Number Served

### VTC Annual Vehicle Use, Measure X (2018)

<u>Vehicle</u>	<u>Miles</u>	<u>Trips</u>	<u>Elderly carried</u>	<u>Disabled carried</u>
GMC Terrain 1	6,041	76	49	40
GMC Terrain 2	5,266	74	35	30
Ford CMax Hybrid	20	2	1	1
Ford World Transport	118	3	6	6
<b>Totals</b>	<b>11,445</b>	<b>155</b>	<b>91</b>	<b>77</b>

### Activities

The vehicles primarily support our case management program, which serves residents for routine local needs such as hospital visits, medical appointments, and legal appointments.

New areas added because of Measure X now include:

- Transportation to Palo Alto VA Medical centers
- Outreach to Veterans in Northern California penitentiaries
- Housing search (visits to local apartments for rent, which were previously accepted often without visiting)
- Group Team Building (such as visits to Monterey Bay Aquarium)

### Pictures – on following pages

Respectfully,

--Signed--

Kurt Schake, PhD, Colonel USAF (ret)  
Executive Director

### Veterans Transition Center

A California Public Benefit Organization under IRS 501(c)3



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Ford Bus Disabled Ramp



Ford Bus interior. Residents on field trip (note wheelchair stowed in back)



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Mock-up of vehicle branding for Ford bus



Mock-up of vehicle branding for Ford bus (note TAMC Measure X logo, bottom right)



# Veterans Transition Center of Monterey County



Mockup of vehicle branding for side of Ford bus (note TAMC Measure X logo, bottom)



GMC Terrain, one of two. Branding is temporary magnet, permanent ordered



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Ford CMax Hybrid. Also, with temporary branding.