Description of Community Served

The Veterans Transition Center (VTC) is a 501c3 non-profit, which has operated on Ft Ord since 1998. VTC provides housing and wrap-around services to homeless Veterans and their families. Services include housing (emergency, transitional, permanent), case management, food, life skills, substance abuse counseling, employment training, benefit and medical referrals.

The VTC program centers on housing, specifically twenty duplexes on the north end of the Ft Ord complex. At any time, VTC has about 100 residents who are enrolled in programs with the Departments of Veteran Affairs (VA) and Housing and Urban Development (HUD). The typical breakdown of our population is 30% elderly and 25% disabled. These groups overlap and often vary due to the transient nature with our six housing programs. As well, we have a staff of twenty, which includes 10% elderly and 30% disabled. Altogether then, the Measure X group currently served by VTC is approximately 33 individuals.

Transportation has been a limiting factor for VTC. Physically, we are spread across three locations: housing, headquarters, and storage warehouses. These sites are separated by half a mile and require routine movement among our residents and staff. Residents also have regular appointments across the Monterey County area, including benefit counseling, medical appointments, Veteran services, legal services, and county health services. In addition, many Veteran residents need rides to appointments at VA facilities in Palo Alto.

The impact of Measure X has been immediate and significant. Prior to this grant VTC had only two old vans for transportation. These vans were ill-suited for elderly and disabled transport, due to designs of seats, storage, and door openings. As the sections below describe, Measure X has allowed VTC to expand its transportation services to current and prospective residents.

Work completed 2018

The following tasks are from the Measure X Funding Agreement, VTC and TAMC of 1/26/2018:

Task 1 Project Management
   Kick off meeting held, quarterly reports submitted

Task 2 Public Outreach
   Marketing plan in development

Task 3 Transportation Services
   Purchase Vehicles
   Three vehicles purchased:
• GMC Terrain – new, 2018 model, two submitted on one invoice $57,466, 24 July 2018
• GMC Terrain – new, 2018 model, both under extended warranty
• Ford CMax Hybrid – used, 2013 model, $12,212, 20 Aug 2018 (delay, not yet in service)

One vehicle leased
• Ford World Transport – new, 2017 model, 3-year lease, $43,016, 3 Nov 2018

Modified as 7 passengers + 2 wheelchairs, with disabled lift

Begin Service – began immediately as vehicles added
Hire on call drivers – recruitment commenced

Task 4 Fiscal Management

Invoices submitted for each vehicle, paid directly all were Monterey County vendors
Annual report

Expenses to Date

Measure X Expenses by Category (2018)

<table>
<thead>
<tr>
<th>Category</th>
<th>Spent in 2018</th>
<th>Grant Total</th>
<th>% Spent</th>
<th>$ Remaining</th>
</tr>
</thead>
<tbody>
<tr>
<td>Vehicles</td>
<td>$170,160</td>
<td>$193,159</td>
<td>88%</td>
<td>$22,999</td>
</tr>
<tr>
<td>Monthly Bus Passes</td>
<td>$0</td>
<td>$6,000</td>
<td>0%</td>
<td>$6,000</td>
</tr>
<tr>
<td>Branding</td>
<td>$0</td>
<td>$15,000</td>
<td>0%</td>
<td>$15,000</td>
</tr>
<tr>
<td>Tracking</td>
<td>$0</td>
<td>$4,500</td>
<td>0%</td>
<td>$4,500</td>
</tr>
<tr>
<td>Driver (jobs)</td>
<td>$0</td>
<td>$40,000</td>
<td>0%</td>
<td>$40,000</td>
</tr>
<tr>
<td>Totals</td>
<td>$170,160</td>
<td>$258,659</td>
<td>66%</td>
<td>$88,499</td>
</tr>
</tbody>
</table>

Work remaining 2019

The expected work in the coming year include the following:
• Use bus pass funds
• Install branding and vehicle wraps. This has been ordered but has not yet arrived
• Research and purchase an electronic tracking system for all Measure X vehicles
• Finalize marketing plan. This will then to a resource fair and formal media releases
• Research remaining vehicle needs, spend remaining money in this category
• Hire a driver
• Expand transportation services to incorporate an on-call driver and scheduled routes
Number Served

VTC Annual Vehicle Use, Measure X (2018)

<table>
<thead>
<tr>
<th>Vehicle</th>
<th>Miles</th>
<th>Trips</th>
<th>Elderly carried</th>
<th>Disabled carried</th>
</tr>
</thead>
<tbody>
<tr>
<td>GMC Terrain 1</td>
<td>6,041</td>
<td>76</td>
<td>49</td>
<td>40</td>
</tr>
<tr>
<td>GMC Terrain 2</td>
<td>5,266</td>
<td>74</td>
<td>35</td>
<td>30</td>
</tr>
<tr>
<td>Ford CMax Hybrid</td>
<td>20</td>
<td>2</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>Ford World Transport</td>
<td>118</td>
<td>3</td>
<td>6</td>
<td>6</td>
</tr>
<tr>
<td><strong>Totals</strong></td>
<td><strong>11,445</strong></td>
<td><strong>155</strong></td>
<td><strong>91</strong></td>
<td><strong>77</strong></td>
</tr>
</tbody>
</table>

Activities
The vehicles primarily support our case management program, which serves residents for routine local needs such as hospital visits, medical appointments, and legal appointments.
New areas added because of Measure X now include:
- Transportation to Palo Alto VA Medical centers
- Outreach to Veterans in Northern California penitentiaries
- Housing search (visits to local apartments for rent, which were previously accepted often without visiting)
- Group Team Building (such as visits to Monterey Bay Aquarium)

Pictures – on following pages

Respectfully,

--Signed--

Kurt Schake, PhD, Colonel USAF (ret)
Executive Director
Veterans Transition Center
A California Public Benefit Organization under IRS 501(c)3
Veterans Transition Center
of Monterey County

Ford Bus Disabled Ramp

Ford Bus interior. Residents on field trip (note wheelchair stowed in back)
Mock-up of vehicle branding for Ford bus

Mockup of vehicle branding for Ford bus (note TMC Measure X logo, bottom right)
Mockup of vehicle branding for side of Ford bus (note TAMC Measure X logo, bottom)

GMC Terrain, one of two. Branding is temporary magnet, permanent ordered
Ford CMax Hybrid. Also, with temporary branding.